



By entering the Oatlands Aquatic Centre you agree to abide by the following Conditions of Entry; any patrons not observing these Conditions of Entry may be asked to leave. Please note that these Conditions of Entry are subject to change and upon entering the Centre you are responsible for ensuring you are aware of the latest rules:

1. The main things to remember:

- Pay attention to signs around the Centre – these form part of the Centre's rules.
- Obey instructions given to you by Lifeguards and other Centre staff.
- Take care of yourself and your belongings. You are responsible for your own safety and personal property, the centre does not accept liability for injury or damage to persons or property.
- Verbal or physical abuse towards staff will not be tolerated and actions reported to police.
- You will comply with Centre requirements and follow all staff instructions.
- Centre management may refuse entry to, or evict a person from the centre who in the opinion of centre management may compromise the health, safety, wellbeing or overall enjoyment of other patrons of the centre or its facilities.

2. COVID-19 related terms

- Comply with the Oatlands Aquatic Centre COVID-19 directives.
- You are not permitted entry to the Centre if you:
 - Have COVID-19;
 - Have been instructed to isolate and your isolation period has not been completed;
 - Are unwell, including with fever (or night sweats/chills) or respiratory symptoms, e.g. shortness of breath, cough, and sore throat.

3. Responsible Supervision

Parents/guardians are responsible for the safety and supervision of their dependants or clients while in and around the Centre.

- 0 to 5 year olds and non-swimmers must be accompanied in the water, within arms' reach of a responsible person over the age of 16 years. Maximum 2 children per responsible person.
- 6 to 10 year olds and weak swimmers must be accompanied in the Centre by a responsible person over the age of 16 years. A responsible is required to be close, be prepared and maintain constant visual contact. Maximum 4 children per responsible person.
- 11 to 14 year olds - when accompanied by an adult it is a requirement for the adult to maintain visual contact and check on them on a regular basis.

The Centre reserves the right to require in-water supervision for all patrons, regardless of age, depending on their ability to safely swim independently.

4. Entry Fees

- Entry to the Centre requires an approved access card or payment of the prescribed entry fee. This applies to all people including non-swimmers.
- Any person refused entry to, or evicted from the Centre, has no right to a refund of any money paid for admission to the Centre and any request for a refund will be refused.
- Concession entry fees are available to holders of all valid government issued concession cards and full-time student cards. You must present your concession card at the time of entry to receive the concession rate.

5. General Centre Rules

The following conditions apply throughout the Centre:

- Smoking is prohibited within the Centre or within 3 metres of any entrance or intake vent.
- Centre Management may close a pool, or part thereof, or other facility at the Centre. In this event compensation shall not be payable.
- Centre Management may lease, hire, or make available any part, or all of, the Centre for exclusive use. This use is upon such terms and conditions as deemed appropriate by Centre Management.
- All litter is to be placed in the bins provided.
- Alcohol is not to be brought into or consumed in the Centre. Anyone suspected to be under the influence of alcohol or drugs will be declined entry or asked to leave.
- Glass, ceramic or other containers are not permitted in the Centre.
- If you are injured at the Centre we will help you and you must report the incident to a lifeguard or staff member.
- If First Aid is required you must provide your contact details and complete an incident report form. We reserve the right to seek medical attention for a patron if we believe it is required.
- Children over the age of 5 are not permitted into the change room of the opposite gender.
- Accessible change rooms are only to be used by people with additional needs, including: people with a disability and parents or guardians accompanying children of the opposite gender over the age of 5.

6. Filming, Photography and Media

- Use of mobile phones, cameras or video cameras in any change room is not permitted.
- NO photos or filming prohibited.

7. Gymnasium

- The gym is available for use only by current financial members and paid casual visitors who are 17 years and over.
- Membership cards or casual user bands must be carried or available to Centre staff for inspection at all times.
- Patrons must be dry and appropriately clothed. Acceptable clothing includes: gym shorts, track pants, t-shirts, singlets, sports shoes with closed toe and soft soles and other recognised fitness wear.
- Towels are encouraged to be used for both aerobic and non-aerobic activities.
- All equipment must be wiped down after use.
- Any accidents, injuries or potential hazards must be reported to centre staff.
- Please keep the gym area neat and tidy and return all weights to their correct location.

8. Misplaced, Lost & Stolen Property

Oatlands Aquatic Centre shall assume no responsibility whatsoever for losses suffered in respect of any misplaced, lost or stolen property.

9. Food & Drink

Food & drink will be available at the pool reception for purchase, food is prohibited from being eaten within the change room areas.

10. Swimwear

Appropriate, clean and suitable swimming attire is required for pool entry. Swim waterproof nappies are required for all non-toilet trained children when using the pools.

11. Centre Damage

Any client who wilfully or through their negligence damages the Centre or its property will pay for the damage. Clients are responsible for damages caused by their guests and children.