

Learn to Swim Enrolment Form

Student Details									
Name:									
DOB:					School:				
Birth Sex	Male:		Female:		Unknown:		Other:		
Gender Identity	Male:		Female:		Non-binary:		Gender Diverse:		
	Other:								
Medical Considerations:									

Guardian Details			
Name:			
Contact Number:			Mobile:
Address:			
Suburb:			Postcode:
Email:			

Entry Terms and Conditions

By signing this agreement you are agreeing that you have sighted, read and understand and will abide by the following Oatlands Aquatic Centre Policies.

Entry Terms and Conditions – Please tick to confirm

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All participants must abide by the “Condition of Entry” for the Oatlands Aquatic Centre. Management reserve the right to refuse entry or cancel a class, without refund, or request any person to leave the premises if that person does not behave in a responsible manner, uses abusive language, is under the influence of drugs and/ or alcohol or does not adhere to general conditions of entry.

Every effort will be made to adhere to all published timetables, however the Oatlands Aquatic Centre reserves the right to change instructors and alter session times, as required.

1. Change Room Users

Children over the age of 5 are not permitted in the opposite sex change room. Family change rooms are available, we appreciate your understanding and support on this delicate matter.

2. Lesson Payment Fees

Classes are \$17.50 per lesson. Payment options for lessons;

- **Upfront Payments:** EFTPOS or cash at the Centre Reception
- **Fortnightly Payments:** Direct Debit of \$35.00 per fortnight / per student
- **Ticket to Play Vouchers:** Ticket Vouchers presented to Centre Reception

Payment amounts will be charged based on the number of weeks in each term, clients must pay the full term cost whether lessons are missed or not.

3. Privacy

Photography and videoing is permitted within Oatlands Aquatic Centre premises as long as it's the clients own child. Respect must be shown to all Centre users' privacy.

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4. Assessment & Bookings

Oatlands Aquatic Centre offer a free assessment for all new or returning students to the Centre. Students cannot be enrolled in the program without participating in a free assessment first to determine the student's correct level.

Learn to Swim bookings can be taken during the term as long as there is available space in the class level required. Pro-rata payment fees will be based on the remaining amount of lessons available during that program.

5. Missed Lessons

Make-up lessons will take place in the 1st week of School Holidays directly after the conclusion of each Term. No refunds or credits for one-off, missed classes still applies.

6. Public Holiday

Lessons are not delivered on public holidays, term and holiday program fees are adjusted to reflect lessons offered.

7. Cancellations

No credits or refunds will be granted for cancellations.

Payments cannot be cancelled until the completion of the enrolled term or holiday program period has finished.

8. Supervision

Parents/ guardians are responsible for the safety and supervision of their dependents or clients while in and around the Centre.

- 0 to 5 year olds and non-swimmers must be accompanied in the water, within arm's reach of a responsible person over the age of 16 years. Maximum 2 children per responsible person.
- 6 to 10 year olds and weak swimmers must be accompanied in the Centre by a responsible person over the age of 16 years. A responsible person is required to be close, be prepared and maintain constant visual contact. Maximum 4 children per responsible person.
- 11 to 14 year olds when accompanied by an adult it is a requirement for the adult to maintain visual contact and check on them on a regular basis.

The Centre reserves the right to require in water supervision for all patrons, regardless of age, depending on their ability to safely swim independently.

9. Medical Considerations

Students who have a serious injury or illness, can notify Centre Management via email with a medical Certificate attached.

10. Misplaced, Lost & Stolen Property

Oatlands Aquatic Centre shall assume no responsibility whatsoever for losses suffered in respect of any misplaced, lost or stolen property.

11. Food & Drink

Food and drinks will be available at the pool reception for purchase, food is prohibited from being eaten within the change room areas.

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12. Swimwear

Appropriate, clean and suitable swimming attire is required for pool entry.

13. Casual Swimming

Swimmers enrolled in the Learn to Swim Program are permitted to use the pool for casual swimming before or after their lessons but only for that day, a casual visit must be purchased from reception for days outside lessons.

14. Centre Damage

Any client who willfully or through their negligence damages the Centre or its property will pay for the damage. Clients are responsible for damages caused by their guests and children.

15. Emergency Evacuation

Staff are to evacuate the Centre on the fire alarm signal or if they deem it unsafe to stay inside the venue, patrons are to lead by staff to the Emergency Evacuation Point located in the facility carpark.

By signing this agreement I have read, understood and accept Oatlands Aquatic Centre Entry Terms and Conditions.

Signed By:		Date:	
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Office Use Only			
Upfront Payment:		Date:	
Direct Debit:		Staff Member:	
Ticket to Play Voucher :			

Emergency Evacuation Map:

